**SCHOOL SPORT WA ONLINE UNIFORMS RETURNS**

**& EXCHANGES**

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| --- | --- | --- | --- | --- | --- |
| **Customer Name:** |  | **Address:** |  | | |
| **Suburb:** |  | **State:** |  | **Post Code:** |  |
| **Order Number:** |  | **Email:** |  | | |
| **Mobile:** |  |

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| **ITEMS REQUIRED AS REPLACEMENTS** | | |
| Product Name | Size | Quantity |
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| **ITEMS RETURNED** | | | |
| Product Name | Size | Quantity | Reason Code  (See below) |
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| **Reason Code** | **Reason for return** |
| 1 | Item supplied is not the product ordered |
| 2 | Item supplied is not the size ordered |
| 3 | Item is faulty |
| 4 | Incorrect product ordered |
| 5 | Incorrect size ordered |
| 6 | Product no longer required |

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| **Comments** |
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**Please note**

If you wish to return an item for any reason, we are happy to do so **within 10 days from the date of shipment.**

Any items returned to us must be in their original condition - returned items that are damaged, soiled or returned without their original labels will not be accepted and will be returned to you.

**CUSTOM GARMENTS WHERE NUMBERS ARE ALLOCATED AND PRINTED ON THE PRODUCT ARE UNABLE TO BE RETURNED**.

A copy of the delivery docket that you received from us with your original order must be included in the package that you return. If a refund is required, it will be credited to your original method of payment within 48 hours of receipt of the returned item.

Please complete the Refunds & Exchanges form to ensure prompt processing of your return or exchange. A copy of the form along with the items being returned should be forwarded to:

# OnTrack Sportswear

# Att: SSWA Returns

# 20 Kingsley Close

**Rowville VIC 3178**

If you have any further queries please don’t hesitate to contact OnTrack Sportswear at [customerservice@ontracksportswear.com.au](mailto:customerservice@ontracksportswear.com.au) or on 03 9765 5800.